# **CCAD FY 2014**

# BALANCED SCORECARD



# **CUSTOMER AND QUALITY**

- C1. Meet the schedule coordinated with our customers
- C2. Improve production process management, from program initiation to program close
- C3. Improve product safety and quality
- C4. Enhance material support and inventory management within the depot
- C5. Drive system efficiency of the Dynamic Component Rebuild Facility into the production facility of the future

## **EMPLOYEES**

- E1. Continue the focus on employee safety and wellness
- E2. Develop and retain a disciplined, flexible, competent, and multi-skilled workforce
- E3. Invest in the education of our workforce
- E4. Foster an environment for employees to participate in continuous process improvement
- E5. Continue to recognize and reward excellence in team and individual performance

#### **FINANCIAL**

- F1. Improve data accuracy to ensure audit readiness
- F2. Balance carryover through enterprise integrated teams
- F3. Improve effectiveness of UFC cost management
- F4. Improve financial education and stewardship
- F5. Manage resources to workload in order to mitigate risks and right size the workforce for future requirements

### ORGANIZATIONAL IMPROVEMENT

- O1. Innovate, improve, and integrate product services and processes
- O2. Effectively communicate the strategic goals and objectives throughout the Depot
- O3. Increase our proficiency and accuracy in the use of information technology
- O4. Implement proactive, risk based, production centered infrastructure support plans
- O5. Improve the acquisition process for required materials and services

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